


Dev Handout - Number Blocking - Mock ups

Scenario 1: Screen as it would appear for the Admin with no number blocking rights



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☐ Fax Page Separation

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Scenario 2: Landing Screen for Admin with View Only rights

The screenshot displays the Concord Technologies Admin interface. The top navigation bar includes the Concord Technologies logo, a user profile for Admin: Narendra Jain with a Log out link, and buttons for Support Request and Give Feedback. The main navigation menu on the left contains Dashboard, Activity, and Settings. The right sidebar lists various settings categories: Fax, Coverage, Notifications, Custom, Workflow, Security, Federated, and Contacts. The main content area is divided into two sections. The left section, titled 'Fax Settings', shows a list of fax numbers under the heading 'Concord demo company'. The right section, titled 'Outbound Number Blocking', includes a 'Blocked Number Count: xxx' indicator, a 'Lookup Number' input field, a 'Display All' button, and an 'Export' button. The 'Outbound Number Blocking' section also features a tooltip that reads: 'By adding a number to the Outbound Block List, your organization will not be able to send faxes to the fax number.'

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☐ Fax Page Separation ☒ Add Metadata ☐ Require SPF Record

Outbound Number Blocking Blocked Number Count: xxx

Lookup Number Display All Export

- The landing page will consist of Lookup Number, Display All and Export. Blocked Number Count will indicate the existing number of blocked fax numbers. The Tooltip beside the Outbound Number Blocking heading tells the Admin that By adding a number to the *Outbound Block List*, your organization will not be able to send faxes to the fax number.

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Outbound Number Blocking

Blocked Number Count: xxx

By adding a number to the Outbound Block List, your organization will not be able to send faxes to the fax number.

Export

- When Admin enters partial/completely valid number in the lookup, the data grid with the resultant numbers would appear for the customer as the CSV file. We are not providing any option to export the search result numbers.

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☐ Fax Page Separation

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Outbound Number Blocking

Blocked Number Count: xxx

12062130501

Lookup Number

Display All

Export

Blocked Fax Number

12062130501
12062164674

Total Number(s): 2

NOTE: Export button will export the complete list of the blocked numbers for the customer as the CSV file. We are not providing any option to export the search result numbers.

- When Admin clicks on the Display All Button, list of all the blocked numbers appear in the grid

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

Export

Blocked Fax Number

12062130501

12062164674

12063456987

12063687654

12063365498

Total Number(s): 725

Scenario 3: Landing Screen for Admin with All rights; ability to view, add and remove numbers.

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

Add

Export

Blocked Fax Number

12062130501	Remove
12062164674	Remove
12063456987	Remove
12063687654	Remove
12063365498	Remove

Total Number(s): 725

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- Screen when Admin enters partial/completely valid number in the lookup, the data grid with the resultant numbers appears.
- An information is provided to the admin right at the bottom of the screen - *The process to block or unblock a number can take up to 30 minutes to replicate through the system.*

- When Admin enters clicks on Add button to add a number to the block list. A panel appears to add single or multiple numbers. Multiple numbers may be separated by a semi-colon ";" or by pressing ENTER

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

AddExport

Blocked Fax Number

12062130501Remove

12062164674Remove

12063456987Remove

12063687654Remove

12063365498Remove

Total Number(s): 725

Add Number(s) to Block List

Numbers can be separated by a semi-colon ";" or by pressing ENTER

ClearSaveCancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

Add

Export

Blocked Fax Number

12062130501	Remove
12062164674	Remove
12063456987	Remove
12063687654	Remove
12063365498	Remove

Total Number(s): 725

Add Number(s) to Block List

12069355211

Clear

Save

Cancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- Once Admin clicks on the Save button, the pre-existing numbers (Search result) are cleared and only the number(s) freshly added to block list appears in the grid. Admin gets the ability to remove the newly added number(s) if required. Message "The number has been successfully added to the block list!" appears once the number(s) is added to the block list.

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

Add

Export

Blocked Fax Number

Total Number(s): 0

Add Number(s) to Block List

12223334

Please check the numbers above, as a valid number must begin with a '1' and must be 11 digits in length.

Clear

Save

Cancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- If the number is not valid, the message *Please check the numbers above, as a valid number must begin with a '1' and must be 11 digits in length.* appears.
- If Admin adds multiple fax numbers (including both valid and invalid numbers)

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Outbound Number Blocking

Blocked Number Count: xxx

Lookup Number

Display All

Add

Export

Blocked Fax Number

Total Number(s): 0

Add Number(s) to Block List

00262130501
 12062164674
 120655449
 88062130501
 12062130522

Clear

Save

Cancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- On clicking the Save button, the valid numbers appears in the grid. Admin gets the ability to remove the newly added number(s) if required. But the invalid numbers remain in the *Add Number(s) to Block List* text box. A message is also displayed "Please check the numbers above, as a valid number must begin with a '1' and must be 11 digits in length."

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Outbound Number Blocking

Blocked Number Count: xxx

 Lookup Number

Blocked Fax Number

12062130501

12062130522

Total Number(s): 2

Add Number(s) to Block List

00262130501

120655449

88062130501

Please check the numbers above, as a valid number must begin with a '1' and must be 11 digits in length.

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

Scenario 4: When Admin looks up a number which is not existing in the block list –

- The grid shows **“No Entries”**. Also, a hyper link appears **“Click to Add Fax Number”**

The screenshot displays the Concord Technologies Admin interface. The top navigation bar includes the Concord Technologies logo, a 'Support Request' button, a 'Give Feedback' button, and user information for Admin: Narendra Jain with a 'Log out' link. The main navigation menu on the left contains 'Dashboard', 'Activity', and 'Settings'. The 'Settings' section is active, showing a sidebar with a search bar and a list of settings categories: Concord demo company, Concord, CoverPagePrimaryDepartment, D1, DloEdz9RAeKpS6VQE7gJ7RCTqURHVE4Imp0Y..., f, First, IT, JC, KJL, L11, LMSU7N8DIGSP1rSMz7xjNvVtOqLbIkWYNcgsb..., and Lorem ipsum dolor sit amet, consectetur. The main content area is divided into two sections: 'Fax Settings' and 'Outbound Number Blocking'. The 'Fax Settings' section shows a dropdown for 'TIF', checkboxes for 'Fax Page Separation' and 'Require SPF Record', and a checked checkbox for 'Add Metadata'. The 'Outbound Number Blocking' section features a search bar with the number '12069355211', a 'Lookup Number' button, a 'Display All' button, and 'Add' and 'Export' buttons. Below the search bar is a 'Blocked Fax Number' table with a single row containing 'No Entries'. To the right of the table is a 'Total Number(s): 0' label. To the right of the table is an 'Add Number(s) to Block List' form with a 'Clear' button, a 'Save' button, and a 'Cancel' button. A note at the bottom states: 'NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.'

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Outbound Number Blocking Blocked Number Count: xxx

12069355211 Lookup Number Display All Add Export

Click to Add Fax Number

Blocked Fax Number

No Entries

Total Number(s): 0

Add Number(s) to Block List

Clear Save Cancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- On clicking the hyper link appears **“Click to Add Fax Number”** the number gets added to the Add Number(s) to Block List panel. Admin may save it by clicking on the Save Button.

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Outbound Number Blocking

Blocked Number Count: xxx

12069355211

Lookup Number

Display All

AddExport

Click to Add Fax Number

Blocked Fax Number

No Entries

Total Number(s): 0

Add Number(s) to Block List

12069355211

ClearSaveCancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

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Outbound Number Blocking

Blocked Number Count: xxx

12069355211

Lookup Number

Display All

Add

Export

Blocked Fax Number

12069355211

Remove

Total Number(s): 1

Add Number(s) to Block List

The number has been successfully added to the block list!

Clear

Save

Cancel

NOTE: The process to block or unblock a number can take up to 30 minutes to replicate through the system.

- Once number is saved, it appears in the grid with ability to remove if required.